

# Student Bikes - Rental Regulations

## vzw Alternatief/ Vedo

**Art 1.** These regulations apply to the rental of all second-hand bicycles by vzw Alternatief/ Vedo.

**Art 2.** In order to rent a second-hand bicycle, the potential bicycle user has to register first on the following website: [www.uhasselt.be/citybike](http://www.uhasselt.be/citybike).

With this registration in hand, the potential user can sign up for a bicycle at the designated rental point. During the rental period, the bicycle user must report any change in his contact information (address, email, telephone number,...) immediately.

**Art 3.** The bicycle always remains the property of vzw Alternatief/ Vedo. Reselling, subleasing or exchanging bicycles amongst one another is prohibited. The bicycle user always remains personally liable for compliance with the rental regulations, even if a third person is using the bicycle.

**Art 4.** The bicycle user will use and administer the bicycle with care.

**Art 5.** Vzw Alternatief/ Vedo and partners are not liable for occurring accidents when using the bicycle.

**Art 6.** All bicycles are rented out with a solid U-lock or axa-lock, accompanied by ONE key. If the bicycle user leaves the bicycle unattended, he will always use the supplied lock in order to prevent theft. Vzw Alternatief/ Vedo and partners are entitled to confiscate a bicycle which is not locked or which is neglected, even during the rental period. The costs involved need to be paid by the bicycle user. The procedure to return such a bicycle to the user is defined in art. 10 of these regulations.

**Art 7.** When starting a rental contract, the bicycle user has to make a deposit of 70 Euro. In case of a special bike, the deposit can be higher, this will be stipulated in the rental contract. This deposit can never be considered as an acquisition price for the bicycle. At the end of the contract, the deposit will be refunded to the bicycle user, either in cash or by bank transfer. Vzw Alternatief/ Vedo shall determine the method of refunding.

Following expenses are deducted from the deposit, if applicable;

- The costs of replacing a defective lock or missing keys;
- The costs of missing or broken parts on the bicycle;
- The fines for a late return of the bicycle;
- All other outstanding bills.

**Art 8.** VZW Alternatief/ Vedo and partners are not liable for bicycles that are removed or confiscated by the police. IF SO!

- In Diepenbeek: firstly inquire of the Diepenbeek police department if the bicycle is brought in yet. On presentation of the rental contract, the bicycle user can pick up the bicycle at the lost&found compound.

**Art 9.** In the event of theft or loss of the bicycle, the bicycle user must immediately (within 2 working days following the event) notify the police and vzw Alternatief/ Vedo. The key of the concerning bicycle also has to be returned to the rental point. If the bicycle user has reported the event according to the correct procedure, he can make use of a replacement bicycle if desired, for the remaining rental period. The bicycle user will have to pay a deposit of 70 Euro for this replacement bicycle.

**Art 10.** To return a stolen, neglected or confiscated bicycle to the bicycle user a service fee of 10 Euro will be charged. Any costs charged by third parties shall be paid by the bicycle user. The bicycle user has 30 days to pick up the bicycle at the rental point. This also applies to bicycles brought in for repair. If the bicycle user does not collect the bicycle within this period, the rental contract will be terminated and the deposit will not be refunded to the bicycle user.

**Art 11.** The bicycle user is liable for any damage done to the bike and the lock during the rental period. The rent includes a free mandatory check-up of the bicycle. Therefore every bicycle should be brought in at our workplace (Vedo, Agoralaan - gebouw D, 3590 Diepenbeek) between December 1st and January 31st.

If the bicycle does not receive this mandatory check-up, a fine of 10 Euro will be charged when returning the bicycle at the end of the contract.

Only normal wear falls under his free check-up. Missing and/or broken parts will be charged, the same applies for a missing lock (30 Euro) or key (15 Euro). Our price list can be viewed at our workplace. When someone has a technical problem during his rental period, he can also get technical assistance in our workplace.

**Art 12.** If the bicycle user wants to exchange his bicycle on its own initiative after the first week, he will have to pay an administration fee of 10 Euro.

**Art 13.** The bicycle user is responsible for the correct return of his bicycle to **Alternatief vzw**. Every bicycle has to be returned before July 10th.

In case of a late return of the bike following fines are applied, starting from the end of the contract:

- Less than 7 calendar days: a fine of 10 Euro.
- After July 31st, the deposit of 70 Euro will not be refunded and an additional fine of 100 Euro will be charged for willfully not returning the bicycle.

**Art 14.** If the bicycle user does not return his rental bicycle to Alternatief vzw, a judicial procedure may be initiated. All disputes are governed exclusively according to the Belgian law. The jurisdiction for these matters lies with the courts in the judicial district Limburg.