

**UHASSELT**

KNOWLEDGE IN ACTION

B A S I C S

First Aid with ICT issues

First Use UHasselt Group Purchase laptop

Did you order a laptop of the UHasselt Group Purchase? Follow [these tips](#) for first use.



Account activation

Activate your account using your student number and initial password that you received when you first registered. Scan the QR-code or use [this link](#) for more information about account activation, password change and recovery.



Connecting to UHasselt WIFI network

The wireless network allows students to easily keep in touch with the campus network. Connect to UHasselt wifi using your student number and current password. Eduroam is mainly meant for guests from other universities. Scan the QR-code or click the [link](#) for more information.



Included software

Google Workspace

The standard word processing, spreadsheet and presentation tools for UHasselt are part of Google Workspace, also including Gmail, Calendar en Chat apps. Each student gets free unlimited cloud storage as long as he is registered as a student at UHasselt.

Precautions: back-up in Google Drive!

Back up your essential documents in Google Drive regularly to avoid unexpected and permanent data loss. It is your own responsibility backing up the data on your laptop. Scan the QR code or [click](#) for more information.



Microsoft Office for students

Install and use the latest version of Microsoft Office Professional for students for free as long as you are registered as a student at UHasselt. Use the [link](#) or scan the QR code and go to MS Office / O365.





UHASSELT

KNOWLEDGE IN ACTION

PingPing

Use the PingPing payment system for catering, printing/copying, vending machines, reception, sports and VEDO bike rental on both campuses.

In the student restaurant, you will receive a discount when paying with your PingPing card.

Please note: your card only becomes active 24 hours after you received it.

For more information click [PingPing](#), scan the QR code.



Computer Policy

Scan the QR code or click [here](#) for more information about the General Code of Conduct and concrete agreements within UHasselt.



Questions or issues? IT Servicedesk

For all IT related questions and issues, you can access the Servicedesk portal 24/7 at: servicedesk.uhasselt.be. You can also access the portal via the mobile 4me app available on [Android Play store](#) and on [App store](#).



Useful links

Academic programme

After registration, you need to compose your [academic programme](#) in your academic file. (deadline: 1 October)



Blackboard

Access [Blackboard's web application](#) via the following QR code.



My Student File

Access your [student record](#) by scanning this QR code.



Webmail

Scan the QR code and go to your [student mailbox](#).



Software

Do you need specific software during your studies? Use this [link](#) to see if it is offered by UHasselt.

